

Mark Ioannidis

A self-taught full stack software engineer. Eager to further his learning and development while building scalable web applications. Ready to seek out new challenges to demonstrate his boldness and excited to expand and hone his knowledge in building great applications.

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EXPERIENCE

StreetEasy, NYC — *Software Development Engineer*

June 2017 - PRESENT

- Drive both frontend and backend initiatives to introduce new technologies that help make StreetEasy's application easier to scale, all while maintaining the current application with millions of monthly users.
- Built out the backend (Ruby, Rails, GraphQL) and frontend portions (React, Apollo) of a product cart system used by our key revenue sources.
- Pioneered a new self-maintained and easily testable migration blueprint allowing QA Engineers to ensure data migrations run seamlessly.

StreetEasy, NYC — *Technical Support Specialist*

August 2015 - June 2017

- Mastered the StreetEasy product, processes and data flow, keeping data vendors up-to-date while onboarding new clients. Implemented and maintained software used to process data feeds, which are the source of over 60% of listings' data on StreetEasy.
- Implemented software for the Customer Support team, which decreased resolution time on inbound requests and increased customer satisfaction.
- Created and analyzed SQL queries to gather data and find trends for the Customer Support. Communicated trends to the Product team to help determine short and long term key initiatives and software updates.

Operative, NYC — *Application Support Engineer*

February 2015 - August 2015

- Quickly resolved technical application questions and issues for a cross-functional team of Consultants, Engineers, and Customer Support specialists.
- Troubleshooted and documented bugs through traversing error logs. Drove the necessary fixes for our scheduled software releases.

Operative, NYC — *Configuration Specialist*

February 2014 - February 2015

- Acted as the support line for Solutions Consultants as they onboarded new clients to Operative's software, troubleshooting issues and working with large quantities of data to be integrated with our system.

Eastern Controls, Edgemont, PA — *Technical Sales Engineer*

June 2012 - January 2014

- Solved clients' electrical, mechanical, and fluid based design and engineering problems.

SKILLS

Ruby, Ruby on Rails, OOP, SQL, JS, GraphQL, React, Apollo, Node.js, CSS, HTML, DOM, TDD, RSpec, Jest, Java, Elasticsearch, Git

FURTHER DEVELOPMENT

RC Start Participant,
Recurse Center -

Accepted into a competitive program which paired participants with an experienced developer.

Worked side-by-side with a mentor on complex coding projects over the course of 3 months.

Personal Website -

www.markioannidis.com

GitHub -

<https://github.com/Markseye>

EDUCATION

Villanova University -

Bachelor of Electrical Engineering, September 2008-June 2012